



COMMONWEALTH OF VIRGINIA
DEPARTMENT FOR AGING AND REHABILITATIVE SERVICES

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Commissioner

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Manual – Adult Protective Services Division Manual

Transmittal # - DARS-APSD-2

The following acronyms are used in this transmittal:

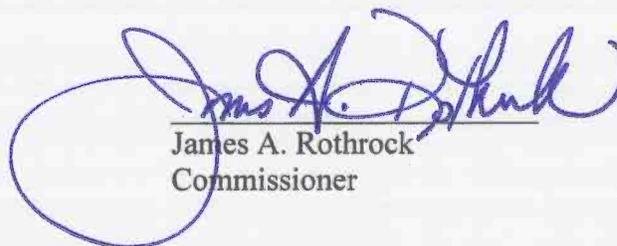
APSD-Adult Protective Services Division
DARS-Department for Aging and Rehabilitative Services
DSS- Department of Social Services
LDSS-Local Department of Social Services

On April 1, 2014, DARS will assume responsibility for client appeals related to the grant, denial, change or discontinuation of home-based care (homemaker, chore and companion) and adult foster care services. The DARS Appeals Unit will also hear appeals related to an LDSS's failure to make a decision on an application in a timely manner. Section 51.5-147 of the Code of Virginia addresses the DARS Commissioner's authority to hear these appeals.

Chapter 9, "Appeals," provides guidance about the appeals process for LDSS staff, DARS Appeals Unit staff and LDSS clients. The Manual is effective April 1, 2014.

The transmittal and manual are available on SPARK at <http://spark.dss.virginia.gov/divisions/dfs/as/manual.cgi> and on the DSS public website at <http://www.dss.virginia.gov/family/as/servtoadult.cgi>.

Questions about this transmittal should be directed to the APSD Regional Consultants.



James A. Rothrock
Commissioner